

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of
SCAHILL

Serial No. 10/5²2,024

Filed: January 21, 2005



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TC/A.U.: Unknown

Examiner:

For: IMPROVEMENTS IN OR RELATING TO INFORMATION
PROVISION FOR CALL CENTRES

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May 11, 2005

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

INFORMATION DISCLOSURE STATEMENT

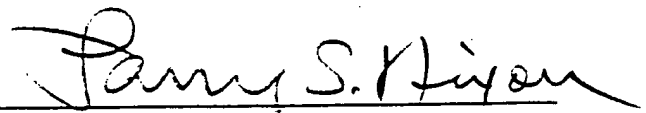
Attention is directed to all references identified in the attached Form PTO-1449.

A copy of all the non-US patent documents is also attached.

Official consideration and citation of each such reference is requested.

Respectfully submitted,

NIXON & VANDERHYE P.C.

By: 
Larry S. Nixon
Reg. No. 25,640

LSN:vc
901 North Glebe Road, 11th Floor
Arlington, VA 22203-1808
Telephone: (703) 816-4000
Facsimile: (703) 816-4100